Genesis: City Council goal setting session:
Question:
What can the city do to help people hurt by the recession?
Answers:

1) Help people in need connect to social services available in the community.

2) Familiarize social service providers with the range of services available in the community and how to access them on behalf of clients.
How can we do that?

- Survey all social service providers in the community.
- Invite social services providers to attend a Community Summit.
- Compile information from the survey and community summit into a database.
- Distribute the database to all social service providers and post on the city’s web site.
What we did

- Recruited partners:
  - School District
  - Foothills Community Church
  - Weed and Seed
- Formed Steering Committee
- Assigned Tasks
  - Develop/Administer Survey: City
  - Summit Venue: Foothills Church
  - Publicity/Outreach: All
# Social Services Survey

- Collaborative effort
- Administered through Survey Monkey
- E-mail link to respondents
- On-line responses
- Automatically compiled
- Convert to database

## Community Services Survey

### Purpose of the survey.

In these difficult economic times, it is more important than ever for those in need to know where they can go for help. Responses to this Community Services Survey will be compiled into a comprehensive inventory of services available from charitable providers and social service agencies and distributed to all respondents. Please reply by May 15.

### 1. Name of organization (church, agency or charitable service provider)

- [ ] [ ]

### 2. Website address

- [ ] [ ]

### 3. Address

- Street Address [ ]
- City [ ]
- State [ ]
- Zip [ ]

### 4. Information and Referral

- Contact Person [ ]
- Phone and Ext. [ ]
- Contact email [ ]

### 5. Charitable Service

- Service provided [ ]
- Location [ ]
- Day(s) of week [ ]
- Times of day service is provided [ ]
- Frequency service may be obtained by client [ ]
- Area served [ ]
- What should client bring? [ ]
- Fee, if any [ ]

### 6. Charitable Service

- Service provided [ ]
- Location [ ]
- Day(s) of week [ ]
- Times of day service is provided [ ]
- Frequency service may be obtained by client [ ]
- Area served [ ]
- What should client bring? [ ]
- Fee, if any [ ]
Social Services Survey Results

22 Responses
- 4 Churches & Faith Based Groups
- 3 Charitable/Fraternal Orgs
- 15 Social Service Agencies and Providers

Services Provided
- Food, fuel, overnight shelter, clothing, recovery, counseling, support groups, meals, home repair & cleanup, youth mentoring, furniture and household items, baby items, firewood, bedding, emergency shelter,
**Social Services Survey Results**

**22 Responses**
- 4 Churches & Faith Based Groups
- 3 Charitable/Fraternal Orgs
- 15 Social Service Agencies and Providers

**Services Provided**
- Legal services, 24-hour crisis line, domestic and sexual violence care, transitional housing, charitable donations, emergency assistance, youth athletic scholarships, energy assistance,
Social Services Survey Results

22 Responses

- 4 Churches & Faith Based Groups
- 3 Charitable/Fraternity Orgs
- 15 Social Service Agencies and Providers

Services Provided

- Senior services: subsidized meals, meals on wheels, transportation, information and referral, tax assistance, outings and activities.
Most Pressing Community Needs

- Employment
- Housing
- Health Care
- Fuel, food, clothing, utilities, drug and alcohol rehab, youth services, elder care
Community Summit Objectives

- To share information to all service providers in the Molalla area of what services are available to people and how to access them.
- Identify most and least plentiful services.
- Identify unmet needs and develop ideas/strategies to overcome obstacles to accessing services.
What We Did

• Venue and arrangements: Foothills Church
• Agenda: Steering Committee
• Speakers: City
• Facilitator/moderator: City
• Moderators: City/ Foothills Church
• Logistics: Church and City
• Electronics/AV: Church, City and Facilitator
Community Summit Agenda

5 min
Welcome: Mayor Mike Clarke
   a. Acknowledge Jim Needham
   b. Acknowledge Jennifer Wagner from Congressman Kurt Schrader’s office.
   c. Introduce Brenda Durbin, Director of Clackamas County Social Services

10-15 min
Overview of Community Needs: Brenda Durbin, Director, Clackamas County Social Services
   Mayor Clarke: Introduce Bob Oblack to preview the Community Services Survey

2 min
Preview Community Services Survey (Partial)
   Findings: Bob Oblack, Foothills Comm. Church
   Bob Introduce facilitator: Mary Swanson

10 min
Objectives of the Summit
   To share updated information to all service providers in the Molalla area of what services are available to people and how to access them.

20 min
Identify most and least plentiful services.
   Identify unmet needs and develop ideas/strategies
Mayor Clarke welcomes summit participants
Facilitator Mary Swanson leads a discussion
Breakout groups addressed specific issues
Molalla Area Social Services Directory

A cooperative project of the City of Molalla, Foothills Community Church, Molalla River School District and Molalla Weed and Seed

2009
## Molalla Social Services Directory

<table>
<thead>
<tr>
<th>Need Category</th>
<th>Services Provided</th>
<th>Organization</th>
<th>Web Site</th>
</tr>
</thead>
<tbody>
<tr>
<td>Baby Items</td>
<td>Baby Gear, Layettes, Diapers</td>
<td>Love INC of Clackamas County</td>
<td><a href="http://www.clackamasloveinc.org">www.clackamasloveinc.org</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Address</th>
<th>City</th>
<th>State</th>
<th>Zip</th>
</tr>
</thead>
<tbody>
<tr>
<td>P.O. Box 2378</td>
<td>Oregon City</td>
<td>OR</td>
<td>97045</td>
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<table>
<thead>
<tr>
<th>Contact</th>
<th>Phone</th>
<th>E-mail</th>
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</thead>
<tbody>
<tr>
<td>Maggie Gropp</td>
<td>503-850-0153</td>
<td><a href="mailto:clackilinc@gmail.com">clackilinc@gmail.com</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Location</th>
<th>Day</th>
<th>Time</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oregon City, Gladstone</td>
<td>Mon, Wed, Thurs</td>
<td>12-3 p.m.</td>
<td>Needs must be verified through church or agency</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Area Served</th>
<th>Requirements</th>
<th>Fee</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>Clackamas County</td>
<td>Client must arrange for pick-up</td>
<td>none</td>
<td></td>
</tr>
</tbody>
</table>
Thank You

“Service to others is the rent you pay for your room here on earth.”

--Shirley Chisholm